

Esther Lee

UX DESIGNER

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PROFILE

Passionate about understanding the human experience, I am a recently graduated psychology student eager to begin a career in UX design. My journey into this field was sparked by a curiosity about the ways people interact with technology and how these interactions can be optimized to enhance their lives. I am excited to transfer my strong analytical skills, honed through my psychology studies, into the field of UX design where I am excited to contribute to creating intuitive and user-centric digital experiences that empower users.

SKILLS

Figma, UX Research, User Experience Design, Information Architecture, Usability Test, Typography, Problem Solving, Communication, Collaboration, Prototyping, Wireframing

PROJECTS

UX Designer

NOV 2023, Shopify Hackathon

- Collaborated with cross-functional teams in a high-pressure 24-hour hackathon, contributing as a UX designer to rapidly ideate and prototype on a digital solution.
- Showcased adaptability and a results-driven mindset in a time-constrained environment.

EDUCATION

BrainStation | Diploma, User Experience Design

SEPT 2023 - DEC 2023, VANCOUVER, BC

University of British Columbia | Bachelors in Psychology

SEPT 2019 - AUG 2023, VANCOUVER, BC

EXPERIENCE

Barista | Starbucks Corporation

JUN 2019 - AUG 2023, BURNABY, BC

- Consistently achieved high customer satisfaction ratings through warm greetings and engaging interactions, resulting in a consistently positive customer experience for over 500 customers daily.
- Exceeded performance metrics for over 1000 customers through maintaining a fast-paced work environment and efficiently managing customer orders, and minimizing wait times.
- Collaborated with fellow baristas and team members to ensure a smoothly run shift, including coordinating tasks, sharing responsibilities, and assisting with training of new team members.

Receptionist Assistant | Lumina Skin Care Centre

APR 2020 - AUG 2020, COQUITLAM, BC

- Provided essential support by greeting and directing visitors, ensuring a professional and welcoming atmosphere in the reception area.
- Efficiently managed a multi-line phone system, routing calls to appropriate personnel, taking messages, and responding to inquiries via email.
- Demonstrated excellent time management skills by efficiently handling various tasks and prioritizing responsibilities as needed.